

Enhanced Partnership Plan Headline Output	Components of the Enhanced Partnership Scheme					
	Facilities provided by SYMCA/Local Highway Authorities (new physical assets or changes to them provided at specific locations)	Delivered no later than	Measures provided by SYMCA/Local Highway Authorities (anything within MCA powers to increase local service use, stop decline or improve quality)	Delivered no later than	Operation and/or Route Requirements placed on operators of Local Qualifying Bus Services	Delivered no later than
2. Improvements to planning / integration with other modes	<ul style="list-style-type: none"> Minimum of 240 new real time information displays provided (broadly 20% each in Barnsley, Doncaster and Rotherham, and 40% in Sheffield, based on stop usage and 'gaps' in provision) (SYPTTE/SYMCA delivering the project) 	31/03/23	<ul style="list-style-type: none"> Sheffield City Council to ensure all parties have access to the UTMC system in order to deliver better real-time network information to operators and customers (Sheffield CC) Develop one integrated source of information to plan journeys and promote the agreed source (SYPTTE/SYMCA) 	31/03/23 31/03/23	<ul style="list-style-type: none"> Ensure that real-time location data is provided to Sheffield City Council for use in the UTMC system to improve reliability and customer information Support the development of one integrated source of information to plan journeys and promote the agreed source 	31/03/23 31/03/23
3. Improvements to fares and ticketing including Multi-Operator Ticketing Schemes			<ul style="list-style-type: none"> Introduce short term discounts for selected customer segments (current possibilities include U18s), subject to funding from BSIP being confirmed (SYPTTE/SYMCA) 	30/09/22 31/03/23	<ul style="list-style-type: none"> Convert remaining on-bus electronic payment machines to contactless Review the removal of single operator products in most localised areas 	31/03/23 30/09/22 30/09/22

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			<ul style="list-style-type: none"> Introduce a cap on daily and weekly fares utilising the existing Multi-Operator Ticketing Scheme (TravelMaster), subject to funding from BSIP being confirmed (SYPTTE/SYMCA) Introduce a 'tap and cap' system across the network, subject to the necessary technological solution being provided by the Department for Transport (DfT) (SYPTTE/SYMCA) 	31/03/23	<ul style="list-style-type: none"> Review premium levels on multi-operator ticket products Implement short term discounts for selected customer segments (current possibilities include U18s), subject to funding from BSIP being confirmed Implement a cap on daily and weekly fares utilising the existing Multi-Operator Ticketing Scheme (TravelMaster), subject to funding from BSIP being confirmed Implement a 'tap and cap' system across the network, subject to the necessary technological solution being provided by the Department for Transport 	<p>31/03/23</p> <p>31/03/23</p> <p>31/03/23</p>

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					<ul style="list-style-type: none"> Price rises limited to once a year 	30/09/22
4. Higher specification buses			<ul style="list-style-type: none"> Procurement of up to 27 electric buses and provision of charging infrastructure at interchanges, on-street and at depots, subject to successful award of ZEBRA funding by the DfT (SYPTE/SYMCA) Upgrade part of the South Yorkshire community transport fleet to electric vehicles, with charging facilities at selected depots (SYPTE/SYMCA) Electric bus trial in Doncaster (Doncaster BC) 	<p>TBC following funding award</p> <p>31/03/23</p> <p>31/03/23</p>	<ul style="list-style-type: none"> Retain standards within existing Voluntary Partnership Agreements and include within new standard to be agreed 	30/09/22

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5. Improvements to passenger engagement			<ul style="list-style-type: none"> Implement an agreed new Customer Charter to apply across the whole network (SYPTE/SYMCA) Develop new forum for passenger representation, to include bus user groups, representatives of disabled people and local business groups (SYPTE/SYMCA) 	30/06/22 30/06/22	<ul style="list-style-type: none"> Implement an agreed new Customer Charter to apply across the whole network Service changes to be limited to twice per year 	30/06/22 30/09/22
6. Strong network identity	<ul style="list-style-type: none"> Installation of at least 140 new shelters (broadly 20% each in Barnsley, Doncaster and Rotherham, and 40% in Sheffield), based on stop usage and state of dilapidation) (SYPTE/SYMCA delivering the project and Local Highway Authorities providing TRO as required) 	31/03/23	<ul style="list-style-type: none"> Extend the “Safe Places” scheme to cover the whole network (SYPTE/SYMCA) Implementation of a common branding across South Yorkshire transport network (SYPTE/SYMCA) 	31/03/23 31/03/23	<ul style="list-style-type: none"> Implement the “Safe Places” scheme on-board buses Support the implementation of a common branding across South Yorkshire transport network 	31/03/23 31/03/23